

APPENDIX A

WhatsApp use patterns questionnaire

PTNR1. Why do you use Whatsapp

- A. Easy-to-use/user-friendly = 1
- B. Easy to communicate = 2
- C. Time-saving = 3
- D. Saves money = 4
- E. Speed of information retrieval and transfer = 5.

PTNR2. How many hours you normally spend on using WhatsApp?

- A. 1–2 h/day = 1
- B. 3–5 h/day = 2
- C. 6–7 h/day
- D. Over 8/day.

PTNR3. How many years have you been using WhatsApp?

PTNR4. How many days have you continuously not checked WhatsApp in the last 1 month?

PTNR5. How many times in an hour do you generally check on your WhatsApp status at work/class?

- A. Every time I hear an incoming message tone
- B. Less than 3 times
- C. 3–6 times
- D. More than 6 times.

PTNR6. How many times in an hour do you generally check on your WhatsApp status at home/leisure time?

- A. Every time I hear an incoming message tone
- B. Less than 3 times
- C. 3–6 times
- D. More than 6 times.

PTNR7. What current features of Whatsapp you mostly use? (arrange in order of frequency-more to less)

- A. Text messages
- B. Photos
- C. Videos
- D. Forwarding information (i.e., news, events, etc.)
- E. Voice messages.

PTNR8. How many groups are you a member of in WhatsApp?

PTNR9. In how many of these groups do you check for messages regularly every day?

PTNR10. What percentage of information you send from your WhatsApp account is forwarded content (Please consider the messages you sent for the last 2 days)

- A. All of my messages are forwarded from elsewhere
- B. Most of the messages are forwarded from elsewhere

- C. Some of my messages are forwarded from elsewhere
- D. None of my messages are forwarded from elsewhere.

PTNR11. What type of information do you usually forward on WhatsApp group (Please arrange in order of frequency-more to less).

- A. News
- B. Jokes/Humor
- C. Inspirational quotes
- D. Puzzles
- E. Advertisements/Promotional
- F. Comments on other peoples messages
- G. Academic/Professional
- H. Others.

PTNR12. Would you still continue to use WhatsApp even if it becomes a paid app (no longer free) No = 0 Yes = 1

PTNR13. Which social networking platform do you use most?

- A. Facebook
- B. WhatsApp
- C. Twitter
- D. Others (mention name).

PTNR14. Has your use of other social media apps come down after you have installed WhatsApp on your mobile? A. Yes. 1
B. No. 0